

PRICE LIST FOR WIND BUSINESS PLANS AND SERVICES

WIND Business Economy plans are designed for **professionals, sole proprietors, and companies**, and are provided in accordance with the general terms and conditions stipulated in the application for business plans accepted and signed by the subscriber.

The following basic charges and services specified in detail in the following tables apply to the WIND Business Economy plans:

Business to ALL plans (for free minutes of airtime to all mobile networks, unlimited talk time to WIND inter-company numbers, unlimited talk time to national landlines, and free Internet use):

Economy Plan	Monthly fixed cost	Free integrated use							Charges for talk & video calls to national networks after consumption of the integrated use (€/second).	Use of Internet after consumption of the integrated use (€/MB)	Charge Unit	Minimum charge time
		Minutes of talk to all the networks	Messages	Inter-company airtime to landlines and mobile phones	Minutes to National Landlines	Internet Use	International calls: Minutes of talk to Mobile Phone Numbers & Landlines	International Roaming Services within the European Union				
Business to ALL 150	€30	150	Not provided	Unlimited	Unlimited	150 MB	Not provided	Consumption of the integrated use	€0.0068	€0.10	1 sec/1KB	60"
Business to ALL 300	€35	300	Not provided	Unlimited	Unlimited	300 MB			€0.0068	€0.10		
Business to ALL 500	€45	500	Not provided	Unlimited	Unlimited	500 MB			€0.0068	€0.10		
Business to ALL 1000	€55	1000	Not provided	Unlimited	Unlimited	1 GB			€0.0068	€0.10		
W Business	€81	1500	1500	Unlimited	Unlimited	2 GB	150	Consumption of the integrated use	€0.0068	€0.10	1 sec/1KB	60"
Business to ALL Unlimited	€ 110	Unlimited	1500	Unlimited	Unlimited	Unlimited	250		€0.0068	€0.10		

The maximum use for unlimited airtime to landlines, for the avoidance of malicious use is 1500 minutes of airtime per month. If maximum use is exceeded, calls will be charged in accordance with the following table.

The maximum use for unlimited airtime to all mobile networks for the Business to ALL Unlimited plan for the avoidance of malicious use is 3000 minutes of airtime per month. If maximum use is exceeded, calls will be charged in accordance with the following table.

The maximum Internet use for the Business to ALL Unlimited plan for the avoidance of malicious use is 5 GB per month. If maximum use is exceeded, use will be charged in accordance with the following table.

The free airtime to international destinations (mobile phones & landlines) included in the W Business & Business to ALL Unlimited plans are for calls to the countries in the 1st zone of international calls, as described in the table on page 4. International calls are charged per minute, with a minimum charge of 60 seconds (within and beyond integrated use).

The W Business & Business to ALL Unlimited plans include 60 and 120 minutes, respectively, which can be consumed in outgoing and incoming calls to and from the countries of the EU/Zone 1, as described in the table on page 5. Roaming calls are charged per second, with a minimum charge of 60 seconds.

Free data for Internet use provided by the Business to ALL plans includes use within Greece and roaming in Zone 1 (EU), and does not include Blackberry services and WAP/Off-net navigation. Internet use is rounded up to the 4 decimals. Free MB not consumed within the invoicing month will not be transferred to the following month. The W Business & Business to ALL Unlimited plans include 30MB and 50MB, respectively, which can be consumed for Internet use during roaming in countries of the EU/Zone 1.

The charge for SMS messages in all national networks is €0.15/SMS

Additional non-repeated services exclusively for Business to ALL economy plans:

Service	Cost	Activation order
Business 50 min to All	€3.03	50Λ to 1279
Business 100 min to All	€5.03	100Λ to 1279
Business 50 SMS to ALL	€3.03	50SMS to 1279
Business 100 SMS to ALL	€5.03	100SMS to 1279
Business 500 MB To All	€3.03	NAI500MB to 1279
Business 1 GB to ALL	€ 5.00	NAI1GB to 1279

The additional non-repeated services Business 50 min to ALL, Business 100 min to ALL, Business 50 SMS to ALL and Business 100 SMS to ALL are available for activation with a duration of 20 days. The maximum number of activations is twice (2) every 30 days. The charge for Business 50 min to ALL and Business 100 min to ALL is per second, with a minimum charge of 60 minutes for calls to all national networks. The additional non-repeated services Business 500 MB to ALL, Business 1GB to ALL are available for activation with a duration of 30 days. The maximum number of activations is twice (2) every 30 days. Activation is made by SMS to 1279 or a call to 1268. The balance is checked by texting "ADDON" to 1279 or calling 1268.

After consumption of the airtime, SMS messages & MB of the additional services, charges will be applied in accordance with the price list for each plan. The additional services apply for use within Greece and for roaming use from EU/Zone 1 countries to EU countries.

Basic Plan:

Economy Plan	Monthly fixed cost	Inter-company airtime to landlines and mobile phones	Mobile Internet	International Roaming Services within the European Union	Charges for talk & video calls to national networks (€/second)	Charge unit	Minimum charge time
XS Business	€15	Unlimited	50MB	Consumption of the integrated use	€0.0068	1 sec.	60"

The charge after consumption of the integrated use is €0.10/MB.

Clarifications: Free airtime to all networks, where provided, is for national voice calls made within Greece to WIND, Vodafone, Cosmote, Q mobile phone numbers, Tetra/OTELink, OTE and other fixed telephony networks, as well as outgoing roaming calls made from EU/Zone 1 to EU countries. It does not apply to: international calls, roaming calls from or to non-EU countries (Zones 2-7), calls to answering machines in Greece, calls to the WIND customer service department, calls to WIND's Catalogue and Direct Connection service, as well as to calls to WIND's other services and third parties.

Free airtime to national landlines, where provided, is for national voice calls made within Greece to numbers belonging to Tetra/OTELink, OTE and other fixed telephony networks.

Free SMS messages, where provided, are for sending messages within Greece to mobile phone numbers belonging to Greek networks and SMS messages during roaming which are sent from EU countries (Zone 1) to EU countries. They do not include SMS messages to foreign networks, to services, and SMS messages during roaming from or to non-EU countries (Zones 2-7).

Free data for Internet use provided in the Business to ALL 150, Business to ALL 150, Business to ALL 300, Business to ALL 500, Business to ALL 1000, W Business, Business to ALL Unlimited and Business Control plans is for use within Greece and navigation made while roaming in the EU (Zone 1). Internet use is rounded up to the 4 decimals. Free MB not consumed within the invoicing month to which they correspond will not be transferred to the following month.

The charge for video calls to national networks is €0.0068/second for calls made within Greece.

In the first bill following activation of the connection or if the plan is changed, the monthly subscription charge for the plans and services will also include a proportional charge corresponding to the days between the date of activation or change of plan or service, and the date of issuance of the first or next bill. Consumption of the free airtime, where provided, is also proportional in the foregoing cases, including the fair use policy (e.g. the maximum use for unlimited airtime to landlines for the avoidance of malicious use is 1500 minutes of airtime a month per line). If the total initial free airtime (where provided) is not consumed within the invoicing month to which it corresponds, it cannot be transferred to the following month.

Inter-company calls are made by dialing the whole number, on the condition that the connections are included in the same bill or the same group of companies. Free airtime to inter-company mobile phone numbers and landlines, where provided, do not apply to roaming calls.

If a plan is changed to a plan with a lower monthly subscription charge, there is a charge of €7.28.

During temporary call barring due to unpaid invoices, and provided that the barring lasts for the whole invoicing period, the monthly subscription will not be charged. During temporary barring, the subscriber will be charged a connection retention fee as a minimum consideration for the retention of their connection to the network. The connection retention fee for connections in the Business to ALL and XS Business plans is the following: Business to ALL 150 €21.00, Business to ALL 300 €24.50, Business to ALL 500 €31.50, Business to ALL 1000 €38.70, W Business €56.70, Business to ALL Unlimited €77.00, XS Business €10.50, and Business Control 300 €21.00.

Re-connection fee : In the event of unpaid bills, and provided that call barring has been activated, upon payment of the bill, corporate contract connections will be charged a re-connection fee of €6.05 Inactive line charge: Connections with corporate mobile telephony plans with zero charges, and provided that zero outgoing calls are made, will be charged a monthly fee of €2.48.

Line transfer fee: Each mobile line transfer to a new holder or a new customer code will be charged €10.08. (Maximum account charged: €40.32).

Connections subject to the above charge must have not recorded any outgoing use for at least two (2) consecutive months before the invoicing month, and they must not be subject to any other charge (due to the 100% discount on the subscription charge). If even the slightest outgoing use is made during the following month, the above charge will not be applied for the specific month. The charge will appear on the bill of the month following the zero movement month, and will concern only the inactive lines, rather than all of the customer's lines. Zero charges due to discounts attributed to monthly subscription charges through subsidies are also excluded.

The integrates use balance is checked by texting "BAL" to 1279 or calling 1268. The repeated services balance is checked by texting "YP" to 1279 or calling 1268.

Business Control plans (Carefree communication with use control)

Economy Plan	Monthly fixed cost	Minutes of talk to all national networks	Messages	Inter-company airtime to landlines and mobile phones	Internet Use	International Roaming Services within the European Union	Charges for talk after consumption of the integrated use (€/second)	Use of Internet after consumption of the integrated use (€/MB)	Charge unit	Minimum charge time after consumption of the integrated use
Business Control 300	€30	300	60	Unlimited	100 MB	Consumption of the integrated use	€0.0075	€0.10	1 sec./1 KB	60"

National calls beyond integrated use are charged per second, with a minimum charge of 60 seconds. National calls within integrated use are charged per second, with a minimum duration of 3 minutes (for calls to all national networks within Greece). Integrated use not consumed within the invoicing month is not transferred to the following month.

Free data for Internet use provided by the Business Control includes use within Greece and roaming in Zone 1 (EU), and does not include Blackberry services and WAP/Off-net navigation. Free MB not consumed within the invoicing month will not be transferred to the following month.

After consumption of the free airtime, SMS messages & MB included in the bundles, charges will be made in accordance with the price list for each plan.

Free airtime to all networks, where provided, is for national voice calls made within Greece to WIND, Vodafone, Cosmote, Q mobile phone numbers, Tetra/OTELink, OTE and other fixed telephony networks, as well as outgoing roaming calls made from EU/Zone 1 to EU countries. It does not apply to international calls, roaming calls from or to non-EU countries (Zones 2-7), calls to answering machines in Greece, calls to the WIND customer service department, calls to WIND's Catalogue and Direct Connection service, as well as to calls to WIND's other services and third parties.

Free SMS messages, where provided, are for sending messages within Greece to mobile phone numbers belonging to Greek networks and SMS messages during roaming which are sent from EU countries (Zone 1) to EU countries. They do not include SMS messages to foreign networks, to services, and SMS messages during roaming from or to non-EU countries (Zones 2-7).

Additional services exclusively for Business Control tariffs:

Service	Monthly cost
Business Control 300' to ALL	€10
Business Control 200' to ALL	€5
Business Control 100 SMS	€5
Business Control 500 MB Data	€3
Business Control 1 GB Data	€5

The additional services are available for activation with a duration of 30 days, or continuously, charged on the next bill. The charge for Business Control 300' to ALL and Business Control 200' to ALL is per second, with a minimum charge of 3 minutes for calls to all national networks.

After consumption of the airtime, SMS messages & MB of the additional services, charges will be applied in accordance with the price list for each plan. The additional services apply for use within Greece and for roaming use from EU/Zone 1 countries to EU countries.

International Call Charges

INTERNATIONAL CALLS - Table of Charges		
	Peak hours	Non-peak hours
ZONE 1	€0.5522/minute	
ZONE 2	€0.6611/minute	€0.6147/minute
ZONE 3	€0.8401/minute	€0.7751/minute
ZONE 4	€1.1527/minute	€1.0878/minute
ZONE 5	€1.4653/minute	€1.4005/minute
ZONE 6	€2.2041/minute	€2.0455/minute
Inmarsat A (Pacific & W. Atlantic Ocean)	€0.1327/second	
Inmarsat A (E. Atlantic & Indian)	€0.0872/second	
Inmarsat B (8703, E&W Atlantic & Pacific)	€0.0514/second	
Inmarsat M (8706, E&W Atlantic, Pacific, Indian Ocean & Emsat)	€0.0568/second	
Inmarsat Mini-M (87076, Atlantic, W. Atlantic, Pacific & Indian Ocean)	€0.0455/second	
Globalstar 88180	€0.0409/second	
Globalstar 88181-9	€0.0872/second	
Thuraya	€0.0341/second	
Skyphone-Aircom-E&W Atlantic, Indian Ocean	€0.1478/second	
Skyphone-Aircom-Pacific Ocean	€0.1628/second	
Iridium8817	€0.0762/second	
Iridium8816	€0.1613/second	

Charge to zones 1-6 is per minute with a minimum charge of one minute. The minimum charge to satellites is 45 seconds.

*H WIND HELLAS TELECOMMUNICATIONS S.A. reserves the right to change the charge zones unilaterally and without prior notice.

INTERNATIONAL CALL ZONES		
ZONE 1		
There is no differentiation based on the peak hours		
ALASKA, ALBANIA, ANDORRA, AUSTRALIA, AUSTRIA, BELGIUM, BULGARIA, FRANCE, SERBIA, MONTENEGRO, GERMANY, DANEMARK, SWITZERLAND, UNITED KINGDOM, USA, JAPAN, IRELAND, ICELAND, SPAIN, ITALY, CANADA, CYPRUS, LIBYA, LIECHTENSTEIN, LUXEMBOURG, NORWAY, NETHERLANDS, VIRGIN ISLANDS (AMER.), FYR OM , PORTUGAL, PUERTO RICO, ROMANIA, SAN MARINO, SINGAPORE, SWEDEN, TURKEY, FINLAND, HAWAII, HONG KONG, CHRISTMAS ISLANDS (AUSTRALIA).		
ZONE 2		
Peak hours 06.00-22.00 / Non-peak hours 22.00-06.00		
ALGERIA, ANTIGUA, GEORGIA, GIBRALTAR, GABON, ESTONIA, ZIMBABWE, ISRAEL, CAYMAN ISLANDS, CHINA, COSTA RICA, CROATIA, LATVIA, BELARUS, LITHUANIA, MALTA, MOLDOVA, MONACO, SOUTH COREA, HUNGARY, UKRAINE, PALESTINE, POLAND, RUSSIA, SLOVAKIA, SLOVENIA, CHECK REPUBLIC, TUNESIA, PHILIPPINES.		
ZONE 3		
Peak hours 06.00-22.00 / Non-peak hours 22.00-06.00	Peak hours 08.00-23.00 / Non-peak hours 23.00-08.00	Peak hours 05.00-20.00 / Non-peak hours 20.00-05.00
ANGOLA, ARAB EMIRATES, ARMENIA, ASTELI, BOSNIA, GAMBIA, GHANA, HERZEGOVINA, IRAN, QATAR, KOBELKA, COMSTAR, LESOTHO, LEBANON, MAYOTTE, MOROCCO, MAURITANIA, BANGLADESH, SOUTH AFRICA, FAROE ISLANDS, OMAN, UGANDA, SENEGAL, SOVINTEL, TANZANIA.	ARUBA, VENEZUELA, BRAZIL, GUATEMALA, DOMINICA, GRENADA, VIRGIN ISLANDS (BRIT.), GUATEMALA, MARTINIQUE, MEXICO, NICARAGUA, PERU.	FRENCH POLYNESIA, MONGOLIA, TAIWAN, THAILAND.
ZONE 4		
SAINT HELENA, AZERBAIJAN, EGYPT, IVORY, INDIA, JORDAN, KAZAKHSTAN, COMORES, MAKAU, MOZAMBIQUE, BOTSWANA, SAUDI ARABIA, SOMALIA, SWAZILAND, YEMEN.	HAITI, ARGENTINA, BERMUDA, BOLIVIA, DOMINICAN REPUBLIC, EL SALVADOR, COLOMBIA, BARBADOS, BELIZE, NETHERLANDS ANTILLES, HONDURAS, PARAGUAY.	NEW ZEALAND
ZONE 5		
ASCENSION ISLAND, GREENLAND, ERITREA, ZAMBIA, CAMEROON, CENTRAL AFRICA, KENYA, KYRGYZSTAN, KUWEIT, MALI, MAURITIUS ISLAND, BURKINA FASO ISLAND, NIGER, REUNION, RWANDA, SEYCHELLES, SYRIA, TAJIKISTAN, DJIBOUTH, TOGO, TURKMENISTAN, CHAD.	SAINT LUCIA, SAINT PIERRE & MIQUELON, ANGUILLA, GUADELOUPE, ECUADOR, CUBA, BAHAMAS, URUGUAY, PANAMA, JAMAICA, TRINIDAD & TOBAGO, FALKLAND ISLANDS, CHILE.	INDONESIA, MALAYSIA, MICRONESIA, AMERICAN SAMOA, SRI LANKA, TONGA, FIJI ISLANDS.
ZONE 6		
ETHIOPIA, ECUATORIAL GUINEA, GUINEA BISSAU, REPUBLIC OF THE CONGO, ZAIRE, IRAN, LIBERIA, MADAGASCAR, MALAU, MALDIVES, BENIN, BHUTAN, NEPAL, DIEGO GARCIA ISLAND, RODRIGUES ISLANDS, SAO TOME & PRINCIPE, SIERRA LEONE.	SAINT VINCENT, SAINT CHRISTOPHER (KIITS), FRENCH GUIANA, GUIANA, CAICOS ISLANDS, MONTSEERRAT, SURINAME.	EAST TIMOR, VANUATU, VIETNAM, GUAM, NORTH COREA, GOUALIS & FUTUNA ISLANDS, WEST SAMOA, CAMBODIA, KIRIBATI, COOK ISLANDS, LAOS, MARSHALL ISLANDS, MAYMAR, NAURU, NEW CALEDONIA, NIUE ISLAND, NORFOLK ISLAND, PALAU, PAPUA & NEW GUINEA, SAIPAN ISLAND, SOLOMON ISLANDS, TUVALU.

Added-Value Services:

Services	Monthly fixed cost	Charges
Caller ID service	No	No
SMS to mobile phones service: written message to WIND, Vodafone, Cosmote, Q mobile phone numbers		€0.15 per SMS message
SMS to landlines service: written message to OTE landline		€0.15 per SMS message
SMS to mobile phones service: written message to international networks		€0.248 per SMS message
MMS: written message to WIND, Vodafone, Cosmote		€0.434 per MMS
MMS: (mobile phone number to mobile phone number) to international networks		€0.72 per MMS
Video calls to international networks		€0.0124 per second*
BlackBerry navigation without the Non-Stop service (€/MB)		€ 5.09
Navigation off portal WAP (€/MB)		€12.70
Tele-conference Service		Same as voice calls
Professional answering machine		€0.25 per call
Catalogue and Direct Connection Service (11818)		€1.51 per minute**
Corporate customer service (1277)		Free of charge
Data/Fax Service	€7.28	Same as voice calls

All the above services are included in all WIND's plans except for the Data/Fax service, which is optional.

*The minimum charge is 45 seconds

**Charge per minute

With regard to charges for calls, messages, WIND services and third-party services not mentioned in this price list, the charges published in the price list for contracts and retail services apply.

Mobile telephone subscribers fee:

The mobile telephony fee is calculated as a percentage of the monthly bill for each connection and is determined on the following scale.

- For monthly bills up to €50: 12%
- For monthly bills from €50.01 to €100: 15%
- For monthly bills from €100.01 to €150: 18%
- For monthly bills from €150.01 and above: 20%

Clarifications

The mobile telephony fee is calculated per line/connection for the total amount charged to each line (subscription charge and charges after consumption of the integrated use) after discounts and before VAT

Roaming Service

Outgoing calls				
	To the country where you are	To Greek networks	TO EU/EEA countries	To non-EU/EEA countries
Zone 1	Consumption of the integrated use and after national charges	Consumption of the integrated use and after national charges	Consumption of the integrated use and after national charges	€2.083
Zone 2	€1.250	€1.860	€3.125	€3.125
Zone 3	€1.563	€3.100	€3.645	€3.645
Zone 4	€1.563	€3.855	€4.166	€4.166
Zone 5	€2.082	€4.960	€5.208	€5.208
Zone 6	€2.082	€6.249	€6.249	€6.249
Zone 7	€2.082	€7.291	€7.291	€7.291

The prices are in € per minute and include VAT.

The charge is per minute, with the exception of calls from Zone 1 to Zone 1, which are charged according to the national charges.

Video calls and all the other voice services are charged based on the above table, except for video calls from Zone 1 to Zone 1, which are charged at €0.236/minute (charge per second and minimum charge of 30")

Satellite and maritime calls are charged as calls to the rest of the world. Excepted from this are the subscribers to the XS Business plan, for whom satellite and maritime calls are charged based on the price list for the foreign network + 20% increment + VAT.

Incoming Calls							
Charge per minute	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
	No charge	€0.868	€1.116	€1.661	€2.083	€2.083	€2.083

The prices are in € per minute and include VAT. The charge is per minute.

Incoming calls made through satellite networks are charged based on Zone 7

If the foreign network makes an additional charge for incoming calls, the additional charges are added to the above prices +20% increment + VAT

SMS Messages			
From / To	EU/EEA	Non-EU/EEA	Maritime-Satellite
EU/EEA	Consumption of the integrated use and after national charges	€0.52	€1.49
Non-EU/EEA	€0.52	€0.52	€1.49
Maritime-Satellite	€1.49	€1.49	€1.49

The prices are in € per message and include VAT

In the event that the foreign network (mobile telephony, maritime, satellite network) charges for incoming SMS messages, the additional charges are added to the above prices + 20% increment + VAT.

Mobile Internet							
Charge per KB	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7
	Consumption of the integrated use and after national charges	€0.0104	€0.0104	€0.0125	€0.0125	€0.0125	€0.0125

The prices are in € per KB and include VAT

The charge is per KB, with the exception of the XS Business plan, where it is per 10KB.

MMS (sending and receiving)		
EU/EEA	Non-EU/EEA	Maritime-Satellite
€0.434	€1.3144	€3.1

The prices are in € per MMS and include VAT

Sending VAS MMS is charged as follows: VAS MMS depending on the customer's contract plan + the above roaming charge

ROAMING ZONES

ZONE 1 (EU countries): Azores, Austria, Belgium, Bulgaria, France, French Guiana, Germany, Gibraltar, Guadeloupe, Denmark, Estonia, United Kingdom, Ireland, Iceland, Spain, Italy, Canary Islands, Croatia, Cyprus, Latvia, Lithuania, Liechtenstein, Luxembourg, Madeira, Malta, Martinique, Aland Islands, Reunion Island, Norway, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Sweden, Czech Republic, Finland.

ZONE 2: Albania, Andorra, Bosnia and Herzegovina, Guernsey, Switzerland, Moldova, Monaco, Isle of Man, Faroe Islands, San Marino, Jersey, Turkey.

ZONE 3: Egypt, United Arab Emirates, United States, Canada, China, Belarus, Lebanon, Montenegro, FYROM, Saudi Arabia. **ZONE 4:** Australia, Brazil,

Barbados, Ukraine, Serbia and Kosovo, Singapore, Thailand.

ZONE 5: Ivory Coast, Algeria, Bermuda, Vietnam, Ghana, Dominican Republic, Japan, Jordan, Iraq, Iran, Israel, Korea (North) Korea (South), Costa Rica, Kuwait, Maldives, Morocco, Mauritius, Bangladesh, Bahrain, New Zealand, Nigeria, South Africa, Oman, Pakistan, Palestine, Puerto Rico, Russia, Seychelles, Syria, Taiwan, Jamaica, Tunisia, the Philippines, Hong Kong.

ZONE 6: Azerbaijan, Afghanistan, Venezuela, Georgia, Gambia, Kazakhstan, Cameroon, Cambodia, Qatar, Kenya, Cuba, Macao, Malaysia, Mali, Uzbekistan, Uruguay, Peru, Senegal, Sierra Leone, Sudan, South Sudan, Tanzania, Yemen, Chile.

ZONE 7: Ethiopia, Argentina, Bolivia, French Polynesia, Gabon, Ecuador, El Salvador, Zambia, Zimbabwe, India, Indonesia, Equatorial Guinea, Colombia, Congo, Libya, Madagascar, Malawi, Mauritania, Mexico, Mozambique, Mongolia, Bahamas, Benin, Burkina Faso, Brunei, Nepal, Niger, Nicaragua, Uganda, Panama, Papua- New Guinea, Virgin Islands (British), Sri Lanka, Tajikistan, Togo, Turkmenistan, Trinidad & Tobago, Fiji, Rest of the world.

For Business Control plans no outgoing calls are provided to the following countries, and there is not cost control for the Business to ALL and W Business plans. Bahamas, Benin, Bolivia, Botswana, Burkina Faso, Burundi, Chile, China, Colombia, Ecuador, El Salvador, Ethiopia, Fiji, French Polynesia, Gabon, Ghana, Guatemala, Guinea, Haiti, Laos, Liberia, Libya, Macau, Malawi, Mali, Mauritania, Mongolia, Mozambique, Nepal, Nicaragua, Niger, Papua New Guinea, Reunion, Satellite, Senegal, Swaziland, Tajikistan, Chad, Togo, Trinidad & Tobago, Vatican City, Virgin Islands (British), Zambia, Zimbabwe

WIND Business Roamer: Roaming talk service

WIND Business Roamer is provided as an additional (optional) service for corporate plans. This service is provided at a monthly fixed charge of €2.99. By activating this service, corporate WIND subscribers have the following possibilities:

EU countries

For outgoing calls, the integrated airtime of the plan or of the additional service will be consumed first, and then WIND Business Roamer charges will apply as follows: €0.40/outgoing call for the first 3 minutes of talk and thereafter, €0.30/minute. Incoming calls are not charged.

Countries in Zones 2 & 3

Outgoing calls cost only €2.5 in the first 2 minutes of talk and thereafter, €0.342/minute. Incoming calls are charged with €2.5 per call and have a maximum duration of 30min. After 30 minutes of talk, charges for incoming calls follow the relevant roaming charges. This service is not available for outgoing calls in China.

"BUSINESS ROAMER NAI" activation order to 1202 "BUSINESS

ROAMER OXI" deactivation order to 1202

Fixed Unlimited Service:

The Fixed Unlimited service is provided as an additional (optional) service for Charge Plan XS Business and offers free unlimited airtime for calls made to all national landline networks.

Fixed Unlimited: Unlimited minutes of talk per month to national landline destinations, with a monthly fixed cost of **€8.00** per connection.

The minimum charge within the free airtime is 60 seconds. The maximum use of the service for the avoidance of malicious use is 1500 minutes of airtime per month. If the maximum use is exceeded, charges will be applied in accordance with the applicable price list for WIND's corporate plans.

WIND Unlimited Service:

The WIND Unlimited service is provided as an additional (optional) service to the Business to ALL 150, 300, 500, 1000 & Unlimited bundles, and offers free unlimited airtime for calls made to all the WIND and Q mobile phone numbers within Greece.

WIND Unlimited: Unlimited minutes of talk per month for national calls to WIND & Q mobile phone numbers, with a monthly fixed cost of **€10.00** per connection.

The minimum charge within the free airtime is 60 seconds. The maximum use of the service for the avoidance of malicious use is 1500 minutes of airtime per month. If the maximum use is exceeded, charges will be applied in accordance with the applicable price list for WIND's corporate plans.

WIND International Calls Service:

The WIND International calls option is provided as an additional (optional) service for WIND corporate price plans and offers on a monthly basis **free airtime for calls made to the countries belonging to Zone 1 of international calls**, as they are described in this price list

WIND International Calls Option: 30 minutes per month to international destinations in **Zone 1**, with a monthly fixed cost of **€11.33** per connection.

The minimum charge within the free airtime is one minute. The charge beyond the free airtime is made in accordance with the applicable price list of international calls for the WIND corporate price plans. If the free talk time is not consumed within the invoicing month to which it corresponds, it cannot be transferred to the following month.

The WIND International calls option service is provided per connection and is combined with any optional service in the Business to ALL corporate plans

Free SMS Messages and Multimedia Messages services (MMS):

The SMS and MMS services are offered as additional (optional) services for WIND price plans, and provide, on a monthly basis, a number of free SMS messages and MMS messages to WIND, Vodafone, Cosmote, Q mobile phone numbers, and OTE landlines (the SMS & MMS messages do not involve services).

Service	Free SMS messages	Monthly fixed cost
SMS 70	70 SMS messages	€7.00
SMS 130	130 SMS Messages	€13.00
MMS 15	15 multimedia messages	€3.54

Charges beyond free SMS or MMS are made in accordance with the SMS charge service, as described in this price list. If the free SMS or MMS messages are not consumed within the invoicing month, they cannot be transferred to the following month.

SMS and MMS services are provided per connection and are combined with any optional service provided in the WIND corporate plans.

Additional Data Services: Internet**access (web browsing)**

Mobile Internet & ADSM services are offered as additional (optional) services for WIND corporate price plans and provide a free volume of data (MB) for web browsing on a monthly basis.

Service	Monthly fixed cost	Free MB	Use per additional MB
Mobile Internet 100MB	€5.04	100MB	€0.10
Mobile Internet 350MB	€10.08	350MB	€0.10
Mobile Internet 750MB	€15.12	750MB	€0.10
Mobile Internet 1.5GB	€20.16	1536MB	€0.10
ADSM 5GB	€30.73	5120MB	€0.10
ADSM Non-Stop	€51.06	Unlimited*	€0.10

Clarifications:

Charges are per KB (1MB= 1024Kb and 1GB = 1024MB)

The above prices and free MB also apply during the use of roaming in Zone 1.

Free MB not consumed within the invoicing month will not be transferred to the following month.

*Fair use policy: Maximum monthly use of 30 GB for the avoidance of malicious use of the service. If the above limit is exceeded, the company reserves the right to suspend the service without notice. Charge for use beyond 40GB is €0.0001 per KB. The services are provided per connection, and are combined with any optional service provided in the economy WIND plans.

Intranet Access (VPN browsing)

Corporate access services are provided as additional (optional) services in the WIND corporate price plans, and provide a free volume of data (MB), for intranet browsing and corporate applications on a monthly basis.

Service	Monthly fixed cost	Free MB	Use per additional MB
Corporate Access 40	€4.16	40MB	€0.66
Corporate Access 120	€8.34	120MB	€0.66
Corporate Access 3000	€15.62	300MB	€0.89
Corporate Access 600	€20.83	600MB	€0.89
Corporate Access 5GB	€30.74	5120MB	€0.02
Corporate Access Unlimited	€51.06	Unlimited*	€0.02

Clarifications:

Charges are per KB (1MB= 1024Kb and 1GB = 1024MB)

The above prices and free MB also apply during the use of roaming in Zone 1.

Free MB not consumed within the invoicing month will not be transferred to the following month.

*Fair use policy: Maximum monthly use of 30 GB for the avoidance of malicious use of the service. If the above limit is exceeded, the company reserves the right to suspend the service without notice. Charge for use beyond 40GB is €0.0001 per KB. Corporate access services are provided per connection and are combined with any optional service provided in WIND's corporate plans.

Internet & email access through BlackBerry®

BlackBerry Enterprise **Solution (BES)** and **BlackBerry Internet Solution (BIS)** services offer integrated communication solutions, combining simple, easy and fast access to corporate and personal e-mail through a special terminal device, namely the BlackBerry. The BlackBerry (BES) and (BIS) services are offered as additional (optional) services in the WIND corporate price plans and provide a free volume of data (MB) for web browsing and e-mail access on a monthly basis.

Talk Plans	BlackBerry Service	Monthly fixed cost	Free MB for e-mail and Internet use (national use)
Business to ALL 150/300/500/1000/Unlimited & XS Business	BlackBerry Internet NON STOP	€10.14	Unlimited*
	BlackBerry Enterprise NON STOP	€10.14	Unlimited*

Clarifications:

Free MB are for national e-mail and Internet use through a BlackBerry device. After use of the free MB, the charge applies from the first KB. Charges are per KB (1MB= 1024Kb and 1GB = 1024MB) The above prices and free MB also apply during the use of roaming in Zone 1.

*Fair use policy: Maximum monthly use of 1GB for the avoidance of malicious use of the service. If the above limit is exceeded, the company reserves the right to suspend the service without notice.

Mobile Broadband Data Plans

Volume-based charging: Charge based on the volume of data used during your connection

WIND Mobile Broadband Plans	Monthly fixed cost	Free MB	Additional charge per MB
Basic	€3.65	1MB	1MB-20MB: €0.73 20MB-250MB: €0.52 <250MB: €0.10
300MB	€15.62	300MB	€0.10
1GB	€20.16	1GB	€0.02
5GB	€30.73	5GB	€0.02
10GB	€40.63	10GB	€0.02
Non-Stop	€51.06	Unlimited*	

Clarifications:

Charge for volume-based charging plans is per 1KB (1MB= 1024Kb and 1GB = 1024MB)

The minimum charge for time-based charging plans is 1 minute, and the charge is made per minute.

Free MB not consumed within the invoicing month will not be transferred to the following month.

*Fair use policy: Maximum monthly use of 30 GB for the avoidance of malicious use of the service. If the above limit is exceeded, the company reserves the right to suspend the service without notice. Charge for use beyond 40GB is €0.0001 per KB.

A mobile telephone subscription charge is not applied

Volume-based charging: Charge based on the volume of data and cost control

Business Mobile Broadband Control Plans	Monthly fixed cost	Integrated use
Business MBB Control 1GB	€11.50	1GB
Business MBB Control 2GB	€20.90	2GB
Business MBB Control 5GB	€31.90	5GB
Business MBB Control 10GB	€42.90	10GB
Business MBB Control 30GB	€53.90	30GB

In Business Mobile Broadband Control plans there are no charges after consumption of the monthly integrated use in Greece. Users have absolute control over the cost, as they are automatically informed by a free SMS message of the impending expiration of the integrated use. Moreover, users may receive information on their use balance by sending a free SMS message to 1205 (Sending "ΥΠ" by SMS). Users may activate a Use Expansion Pack by sending a free SMS message to 1206, as often as they wish. The integrated use of the Use Expansion Pack has a duration of 30 days from the date of activation.

The Use Expansion Pack charges:

Use Expansion Pack	Charge
1 GB	€5.04

Activation of Use Expansion Pack through free SMS message to 1206 from Greece: Sending SMS "1GB"

Clarifications:

The use consumption is made per 1KB (1MB= 1024Kb and 1GB = 1024MB)

The MB included in the integrated use are for use of data volume made within Greece. They do not apply to use of data volume made during roaming (Zones 1-7). Any remaining use is not transferred to the following month

A mobile telephone subscription charge is not applied

The international roaming service is not available to the subscribers to the Mobile Broadband & Business Mobile Broadband Control Data plans.

Vehicle fleet management plans (WIND Business Fleet Management):

The following plans are available for the basic use of the service:

Fleet Management Plans	WIND Fleet Premium	WIND Fleet	WIND Fleet Basic	WIND Fleet Basic
Contract term	12/24	12/24	24	12
Monthly fixed cost	€36.59	€21.67	€15.02	€11.09
Free telemetry device (GPS)	Yes	No	Yes	No
Free data use	50MB	50MB	50MB	50MB
Free SMS messages	25	25	25	25
Charge per MB (Beyond free use)	€0.10	€0.10	€0.10	€0.10

Clarifications:

The one-off cost of installation of a telemetry device (GPS) is €62 per vehicle.

Free GPRS volume exclusively involves data transmission to and from the vehicle, and the 50 MB cover the unlimited monthly use of the service. Free SMS messages are for notifications of the service to WIND numbers.

The above prices and free MB apply during the use of roaming in Zone 1. Any remaining use is not transferred to the following month

WIND Freeze Alert:

Professional freezer management	WIND Freeze Alert	WIND Freeze Alert
Contract term	24	12
Monthly fixed cost	€15.02	€11.09
Cost of telemetry device	€129.04	€160.29
Free data use	50MB	
Free SMS messages	25	
Charge per MB (Beyond free use)	€0.10	

Clarifications:

The one-off cost of installation of a telemetry device is €37.30 (optional)

Free data use is for national use, and free data are not transferred to the following month if they are not consumed within the invoicing period

Free GPRS volume is exclusively for data transmission to and from the telemetry device, and the 50 MB cover the unlimited monthly use of the service. Free SMS messages are for notifications of the service to WIND numbers.

The above prices and free MB apply during the use of roaming in Zone 1. Any remaining use is not transferred to the following month

Sales Automation & Merchandising Plans (WIND Business Sales Automation):

The following use plans are available for the basic use of the service.

Sales Automation plans	WIND Sales Basic	WIND Sales Premium
Monthly fixed cost per connection	€31.05	€37.20
Free use of WIND Sales*	50MB	50MB
Charge after the offered free use per MB	€0.10	€0.10
Supplied Functions	Portable Order Reception	Portable Order Reception & Merchandising

Clarifications

Free use involves data transmission through GPS exclusively for the use of the service The above prices and free MB apply during the use of roaming in Zone 1 One-off cost of project implementation for the WIND Sales Basic plan, €433.5

One-off cost of project implementation for the plan WIND Sales Premium, €620

The one-off cost for project implementation services does not include any cost for interconnection services with another information system of the customer In the event of the activation of the Sales Automation plans as additional services to the WIND Corporate Price Plans, the mobile telephone subscriber fee is charged.

WIND MARKETapp:

The following plans are available for the basic use of the service:

Plans	WIND MARKETapp	WIND MARKETapp Premium
Contract term	24	24
Monthly fixed cost	€25	€45
Contacts	0-1500	1501-10000
Charge per SMS	€0.13	€0.13

Free SMS Services:

The SMS services are offered as additional (optional) services for the WIND MARKETapp plans, and provide a number of free SMS messages to WIND, Vodafone, Cosmote, Q mobile phone numbers, and OTE landlines on a monthly basis.

Plans	Free SMS messages	Monthly fixed cost
web SMS 500	500	€42.78
web SMS 1500	1500	€111.60
web SMS 3000	3000	€212.04
web SMS 5000	5000	€347.20
web SMS 10000	10000	€669.60
web SMS 50000	50000	€3,038.00
web SMS 100000	100000	€4,836.00

The charge beyond the free SMS messages is €0.13/SMS. If the free SMS messages are not consumed within the invoicing month to which they correspond, they cannot be transferred to the following month. SMS messages to international networks are charged at €0.248/SMS.

All the prices indicated include 24% VAT.

The minimum duration of the service is 24 months. If the subscriber chooses to withdraw from this service before the end of the minimum duration, a €50 (including VAT) deactivation fee will be charged.

With regard to the other charges for services not mentioned in this price list, the relevant charges published in the price list of corporate mobile telephony plans, which is posted on www.wind.gr, applies.